



**DEPARTMENTALLY RELATED STANDING COMMITTEE ON
DEVELOPMENT (C) DEPARTMENTS**

2026-27

**SIXTEENTH ASSEMBLY
THIRD REPORT**

ON

GRANT NO. 75

DEPARTMENT : INFORMATION TECHNOLOGY

Presented to the House on 22nd July, 2026

**ASSAM LEGISLATIVE ASSEMBLY SECRETARIAT
DISPUR ::: GUWHATI-781006**

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**COMPOSITION OF THE DEPARTMENTALLY RELATED
STANDING COMMITTEE ON DEVELOPMENT (C)
DEPARTMENT, 2026-27**

CHAIRPERSON:

Shri Rupjyoti Kurmi, MLA

MEMBERS:

Dr. Paramanda Rajbongshi	- MLA & Member
Shri Manab Deka	- MLA & Member
Shri Diganta Kalita	- MLA & Member
Shri Diplu Ranjan Sarmah	- MLA & Member
Shri Rishiraj Hazarika	- MLA & Member
Shri Surjya Rongphar	- MLA & Member
Shri Lunsing Teron	- MLA & Member
Shri Nurul Huda	- MLA & Member
Shri Tanzil Hussain	- MLA & Member
Shri Jibesh Roy	- MLA & Member
Shri Thaneswar Basumatary	- MLA & Member
Shri Mazibur Rahman	- MLA & Member

SECRETARIAT:

Shri Rajib Bhattacharyya, Secretary,
Shri Prodip Handique, OSD (Joint Secretary)
Smti. Ruman Choudhury, Asstt. Language Officer
Smti. Aporna Devi Sarmah, Asstt. Language Officer
Smti. Sewali Bhagawati Sarma, Committee Officer

INTRODUCTION

1. I as Chairperson of the Departmentally Related Standing Committee on Development (C) Departments having been authorized by the Committee to submit the Report on its behalf present this **3rd Report on Grant No. 75** relating to Information Technology on the Budget Estimates for the Financial Year 2026-27, Govt. of Assam.
2. The Present Committee, in pursuance of Rule 260H (1) of the Rules of Procedure and Conduct of Business in Assam Legislative Assembly has been constituted on 9th July, 2026 by the Hon'ble Speaker, Assam Legislative Assembly for a term of one year and accordingly Notification was published on 10th July, 2026.
3. The Committee has considered the Demand for **Grant No. 75** on the Budget Estimates for the Year 2026-27 in its meeting held on 16th July, 2026.
4. The Committee has been befitted with the assistance rendered by the Government representatives during the course examination of the Budget estimates under the aforementioned Grant for the year 2026-27. The Committee has formulated its observations taking into consideration the valuable submission tendered by the Official witness, during the course of consideration of the Budget Estimates.
5. The Committee wishes to keep in record the genuine services rendered by the Government Officials to the Departmentally Related Standing Committee on Development (C) Departments, Secretary as well as the concerned Officers and Staff of Assam Legislative Assembly Secretariat for their unstinted service devoted to the Committee during the preparation of this Report.
6. The Committee has considered the Draft Reports on 18th July, 2026 and approved on the same day.

Dispur:
Dated 18th July, 2026

Rupjyoti Kurmi
Chairperson,
Departmentally Related Standing Committee
on Development (C) Departments
Assam Legislative Assembly.

GRANT NO. 75**INFORMATION AND TECHNOLOGY DEPARTMENT**

The Budget provision under Grant No. 75 of Information and Technology Department for the year 2026-2027 is given under the following table:

BUDGET ESTIMATES

	Revenue	Capital	Total (in lakhs)
Voted	5040.61	0.01	5040.62
Charged	0.00	0.00	0.00

	Head of Account	Budget Estimates 2026-27 (Rs. in lakhs)
2852	Industries	5040.61
4859	Capital Outlay on Telecommunication and Electronic Industries	0.01
	Grand Total:	5040.62

The DRSC on Development (C) Departments in its sitting held on 16th July, 2026 and examined the papers and documents received from the Department and took evidences from the Departmental representatives.

PART-I PRELIMINARY STATUS REPORT

The Information Technology Department, Government of Assam, continues to drive the State's digital transformation agenda through strategic investments in digital infrastructure, secure connectivity, cyber security, cloud computing, artificial intelligence, and citizen-centric service delivery. The Department remains committed to leveraging technology for efficient, transparent, and responsive governance while strengthening Assam's position as a digital leader in the North-Eastern Region.

The initiatives set out below reflect the Department's priorities for FY 2026-27, focused on the State's larger, high-impact programmes, strengthening core infrastructure, advancing artificial intelligence, deepening citizen service delivery, and reinforcing cyber security and data governance.

Digital Infrastructure and Connectivity:

Reliable connectivity and secure hosting form the foundational layer on which every digital service of the State is delivered. During FY 2026-27, the Department is consolidating and strengthening this foundation so that Government applications remain available, secure, and ready to scale.

Assam State Wide Area Network (ASWAN):

ASWAN continues to serve as the backbone network linking Government offices across the State. During FY 2026-27, the Department will consolidate the ASWAN network and establish an advanced Network Operations Centre (NOC) to monitor, manage, and secure connectivity centrally, enabling proactive management and faster fault resolution. The network will continue to deliver high uptime and a secure transport layer for high-value applications such as e-Office, even as the architecture is progressively modernised toward a software-defined framework in the coming years.

Broadband, Bharat Net and 4G Saturation:

Beyond the Government's own network, the Information Technology Department coordinates the State Broadband Committee, convening all stakeholders to support the expansion of network connectivity across Assam and to take forward the 4G saturation of uncovered villages in coordination with telecom service providers and the Department of Telecommunications.

A central pillar of rural connectivity is the Amended BharatNet Programme (ABP), which is extending high-speed optical-fibre connectivity to Gram Panchayats across the State. In Assam, the programme covers 2,666 Gram Panchayats, upgrading 1,502 existing Phase-I GPs and connecting 1,164 new GPs, across 229 blocks in all 35 districts, with non-GP villages to be connected on demand. Implementation is under way with BSNL as the Project Management Agency and M/s PTPL as the EPC implementing agency; following the advance work order and signing of the agreement in March 2026, the network is being built over a three-year construction phase, followed by ten years of operation and maintenance.

The Information Technology Department has put in place the enabling framework for the programme. The State has executed the tripartite State Support Agreement (Addendum) for the Amended BharatNet Programme, and the Department has developed and operationalised the Assam Right of Way (RoW) Portal (row.assam.gov.in), integrated with the Department of Telecommunications' Telecom eServices Portal, for online, time-bound processing of RoW and BharatNet applications. Bharat Net has been notified as a Special Project under the Telecommunications (Right of Way) Rules, 2024, attracting nil RoW charges and deemed permission within seven days, while dedicated electricity connections and consolidated billing for Gram Panchayats have been enabled through APDCL. Through these reforms, Assam, a Category-C State, has complied with requirements carrying about 95% (*₹71.25 crore) of the ₹75 crore incentive available under Part VI of the Special Assistance to States for Capital Investment (SASCI), 2026-27.

Telecom coverage in the State is now near-universal. Of 26,429 villages, 26,273 (99.40%) are covered by some technology and 26,133 (98.38%) by 4G, leaving 296 villages (1.11%) uncovered by 4G. Of these, 174 are already covered under sanctioned 4G plans, while the remaining 122 have been taken up with DoT for inclusion in future Digital Bharat Nidhi (DBN) schemes.

Under the ongoing 4G Saturation Programme, of the 441 sites planned under Categories I-IV, 343 are already on air. A further 282 sites under Categories V-VI are progressing, and 34 additional sites under Category VII are under consideration for inclusion in future phases.

Assam State Data Centre (SDC):

The Assam State Data Centre, managed by AMTRON, has grown markedly in importance over the last few years. Its capacity has been significantly enhanced under a dedicated Augmentation/Enhancement of the State Data Centre project sanctioned in FY 2025-26, a ₹40 crore initiative supported by 28.75 crore of funding from the Ministry of Electronics and Information Technology (MeitY), with the remaining works scheduled for completion this year.

The Data Centre currently hosts more than 770 websites and portals, over 1,380 virtual machines, and more than 2,660 TB of storage (as of May 2026). Two priorities define the SDC's growth this year. First, the GPU nodes procured last year will be delivered and commissioned, and the Department will build further GPU capacity to establish sovereign compute at the SDC, ensuring that confidential, high-sensitivity AI workloads are processed securely within the State's own infrastructure, so that Assam retains security, confidentiality, and control over critical public data. Second, the Data Centre continues to host and scale the State's growing e-Office footprint. Over the coming years, the Department intends to scale the SDC to 1 MW of capacity, positioning it as the secure, sovereign compute and hosting platform underpinning Assam's digital governance.

Artificial Intelligence and Emerging Technology:

The adoption of Artificial Intelligence is a defining priority for the Information Technology Department. The Department perceives AI development through a five-layered approach, spanning infrastructure, data foundations, shared platforms, cross-government applications, and sectoral flagships, in which technology serves as the enabler of a broader governance-transformation mission. Building on the sovereign compute being established at the State Data Centre, the Department is moving rapidly from foundations to applications, and AI adoption across Government is expected to accelerate in the period ahead.

Enterprise AI Cloud Computing Services:

The Department has introduced Enterprise AI Cloud Computing Services to support the adoption of Artificial Intelligence in governance, a flagship initiative laying the sovereign AI foundation for the State's digital transformation. Building on the compute at the SDC, it will provide AI-ready computing resources through the State Data Centre and empanelled service providers: GPU and CPU clusters and a locally hosted Large Language Model for secure, in-premise processing of confidential Government data and AI-assisted drafting, complemented by curated access to LLMs via APIs from IndiaAI Mission agencies and global cloud providers. Models fine-tuned on an Assamese-language corpus will enable multilingual citizen services, while pilot projects and scalable AI applications across departments drive AI-enabled governance, predictive analytics, and citizen-service automation. Reflecting its priority, a significantly enhanced provision has been made for this initiative in FY 2026-27.

AI Applications in Governance:

The Department is already translating these foundations into working applications. AI-powered dashboards for the e-Office platform have been developed and are being readied for imminent rollout, enabling real-time monitoring of file movement, pendency, and timely disposal to strengthen administrative accountability and turnaround. In parallel, the Department has developed intelligent document-retrieval solutions that allow Government servants and citizens to find and access Government documents through natural-language queries, with launch expected shortly. Together with the multilingual, citizen-facing capabilities being built across Sewa Setu and the Assam Unified Portal, these mark the beginning of AI-enabled governance at scale.

Institutional Strengthening and the IT Ecosystem: *Strengthening and Capacity Building of AMTRON*

This scheme strengthens AMTRON, the State's technology implementation agency, into a sustainable, future-ready institution. It funds organisational and technical manpower, the establishment of Virtual Reality (VR) laboratories, the work on which was initiated last year and expected to be completed this year, and the expansion of digital education and IT

employability programmes. Over a five-year horizon it will build institutional capacity in Artificial Intelligence, Cyber Security, Cloud Services, and Data Management, expand managed ICT services, and promote digital inclusion and employment generation across Assam.

Establishment of IT Park (Tech City):

Also implemented through AMTRON, this foundational investment advances Assam's Tech City, creating the physical and digital infrastructure to attract the IT industry, electronics manufacturing, and a startup ecosystem, driving technology-led employment growth, and building on sustained investment over the last three years.

Cyber Security:

Assam CSIRT and Security Operations Centre (SOC)

To strengthen cyber resilience, the Department has proposed the establishment of the Assam Computer Security Incident Response Team (CSIRT) and a State Security Operations Centre (SOC). The initiative, newly introduced this year, will provide 24×7 monitoring, incident response, threat detection, and cyber security coverage for Government websites, applications, networks, and digital infrastructure.

Citizen Service Delivery and Data Governance

Sewa Setu/AITEC & CSD Society:

The AITEC & CSD Society, through the Sewa Setu Portal, is the Department's principal instrument for efficient, transparent, and time-bound public service delivery, the State's single-window platform for citizens. A total of 915 services from 57 Departments/Directorates/Schemes and three Autonomous Sixth Schedule Councils have been onboarded, a large proportion of them notified Right to Public Services (RTPS) services. Since inception, the Portal has received over 2.67 crore applications and disposed of about 2.58 crore, an overall disposal rate of about 96%; alongside, 1,41,583 grievances (75% disposed) and 35,131 appeals (79% disposed) have been handled, with the RTPS Commission now fully functional and last-mile access ensured through Common Service Centres.

Expansion, simplification, and deepening of Sewa Setu are being carried forward under the World Bank-financed Assam Governance and Service Delivery Project (AGSDP), a US\$ 80 million (2709.6 crore) operation of which US\$ 34.52 million (≈ 306.19 crore) supports the Information Technology Department's two result areas. Under Result Area 2 (Improving Delivery of Services to Citizens and Businesses), the Department is strengthening service accountability by notifying rules under the amended RTPS Act, 2024, mapping the officials responsible for delivery and appeals, and reinforcing the RTPS Commission; consolidating Sewa Setu as the single access point through service benchmarking, Business Process Re-engineering, and digitisation of back-end workflows; and redesigning the statutory appeal (ARTPS) and grievance-redressal mechanisms. It is also establishing secure, API-based interoperability with the Finance Department's DIDS platform for beneficiary-data exchange, and extending

digital services to the newly formed Dibrugarh and Silchar Municipal Corporations, benchmarked on the maturity of Guwahati Municipal Corporation. These are complemented by wider mobile and one-stop-shop channels, a Bhashini-enabled Assamese voice interface and grievance chatbot, and next-generation Sewa Setu 2.0 capabilities such as AI/OCR-assisted processing and an agentic citizen co-pilot.

State Data Ecosystem and Centre for Data Management:

Under Result Area 3 (Strengthening the State Data Ecosystem for Informed Decision-Making), AGSDP will operationalise the Cabinet-approved Assam State Data Policy and establish a Centre for Data Management (CDM) as the State's data steward, with DPDP Act, 2023-compliant sharing and dedicated Data Stewards in line departments. The CDM will develop a comprehensive State Data Catalogue that maps data assets across departments with standardised metadata and secure data-exchange protocols, and will strengthen evidence-based planning through integrated dashboards and analytics. Curated, high-quality, interoperable datasets will make the State AI-ready; and, in line with the policy's principle of openness and public value, non-sensitive, anonymised, machine-readable datasets will be made openly accessible, spurring innovation, entrepreneurship, and AI-driven solution development through hackathons, Grand Challenges, and collaboration with startups and university incubators.

e-District Project:

The e-District Project remains operational across all 35 districts of Assam, delivering citizen-centric services through digitally signed certificates via Public Facilitation Centres, Common Service Centres, and online access. Cumulatively, more than 123 lakh certificates have been issued to date, and during FY 2026-27 the Department aims to raise this to approximately 160 lakh while ensuring smooth operation and maintenance of the platform. This year, e-District will be redeveloped under the World Bank-financed AGSDP programme and fully integrated with the Sewa Setu portal, with Artificial Intelligence forming a core part of its enhancement, streamlining applications, speeding up processing, and improving the overall citizen experience.

Aadhaar Authentication (AUA/KUA):

The Information Technology Department has been successfully operating the State's Aadhaar Authentication User Agency / KYC User Agency (AUA/KUA) framework. To date it has onboarded seven departments and schemes, namely Orunodoi, Anwesha (PMAY-G), Paddy Procurement (MSP), IFMIS, Assam Skill Development Mission, NMEO-OP, and Nirman Sakhi, and has provided authentication services totalling 77.32 lakh transactions. The framework makes it simple to onboard new schemes under Aadhaar and delivers valuable services across departments: by ensuring that Government benefits reach genuine beneficiaries and eliminating duplication and fraud, it underpins the Aadhaar-seeding of the State's welfare schemes.

Assam Unified Portal (AUP):

Funded by the Ministry of Electronics and Information Technology (MeitY) as a 253 crore project implemented over three years, the Assam Unified Portal is being developed as a single citizen-facing platform providing integrated, intent-based access to Government services and information through unified authentication and service-delivery mechanisms. It adds a semantic and AI layer over the Government of Assam's websites, moving the State from a fragmented digital presence toward a "Cognitive State" interface in which the complexity of government remains invisible to the citizen. The portal aggregates services re-engineered under the parallel AGSDP programme alongside natively developed features, giving citizens one destination to query rules, check eligibility, apply, and track requests. A built-in AI assistant synthesises information across departments to return complete, source-verified answers, with voice interaction in Assamese and other local languages through Bhashini. The AUP will also establish a scalable, DigiLocker-interoperable framework for verifiable, tamper-proof digital credentials, a blueprint capable of replication by other States, thereby enhancing transparency, convenience, and ease of access to Government services.

Digital Governance and the Digital Workplace: *e-Office and eSparrow*

Having successfully migrated e-Office to the State Data Centre, the Department is expanding the platform with two additional instances to bring educational institutions, Societies, and Public Sector Undertakings onto electronic file processing, extending paperless, transparent, and accountable working to a wider set of Government bodies. As part of this, the Department is also supporting departments in rolling out the electronic Performance Appraisal Report through eSparrow, an e-Office extension, eSparrow digitises the appraisal process end to end, making it transparent and timely, and preserving each officer's service and performance history as a durable digital record. To support this important governance initiative, additional software licenses are being procured.

Conclusion:

The Information Technology Department continues to strengthen Assam's digital governance ecosystem through robust digital infrastructure, secure connectivity, cyber security initiatives, AI-enabled innovation, and citizen-centric service delivery platforms. Through its ongoing programmes and reforms, the Department aims to improve governance efficiency, enhance service accessibility, promote technological innovation, and contribute to the overall socio-economic development of Assam.

PART-II PERFORMANCE BUDGET / ANNUAL REPORT

Budget Status of the last three year for SOPD Schemes Implemented by the Information Technology Department.

(Figure in Rs. Lakh)

Sl. No.	Head of Account	Name of the Scheme	2023-24			2024-25			2025-26			B.E. 2026-27
			B.E.	R.E.	Actuals	B.E.	R.E.	Actuals	B.E.	R.E.	Actuals	
1	2852-07-202-3416-000-32-01-SOPD-G-GA-V	Assam State Wide Area Network (ASWAN)	342.00	2,088.00	2,088.00	842.00	1,632.00	750.00	799.90	1,299.90	1,099.90	528.16
2	2822-07-202-4846-406-32-01-SOPD-G-GA-V	IT Infrastructure support and services for State Data Centre	315.00	315.00	310.00	500.00	1,330.00	1,100.00	883.30	883.30	883.30	900.00
3	2832-07-202-4846-406-32-01-SOPD-G-GA-V	IT Infrastructure support and services for State Data Centre	-	-	-	-	-	-	-	-	-	400.00
4	2832-07-202-3412-502-32-89-SOPD-G-GA-V	Promotion of Information Technology-Chief Minister Social Media Communication	333.70	82.41	82.41	35.00	35.00	-	19.00	19.00	19.00	25.00
5	2832-07-202-4277-000-32-01-SOPD-O-GA-V	e-Districts	224.53	183.46	183.46	188.46	116.00	58.00	100.79	100.79	100.00	30.33
6	2852-07-202-3708-000-32-99-SOPD-O-GA-V	State Service Delivery Gateway	85.50	85.50	85.50	160.00	160.00	100.00	166.25	166.25	166.25	-
7	2832-07-202-4291-000-32-98 SOPD-G-GA-V	International Internet Gateway, Guwahati & Public Data Centre	-	-	-	2,200.00	200.00	-	-	-	-	-
8	2852-07-202-4383-000-32-01-SOPD-G-GA-V	Strengthening and Capacity Building of AEDC Ltd. and Androa (India) Informatics Ltd	135.00	134.96	134.96	312.50	312.50	312.50	475.00	475.00	200.00	1,333.44
9	2832-07-202-511(C7A)-000-32-01 SOPD-G-GA-V	Drone R&D Training Facility	-	-	-	-	-	-	95.00	-	-	-
10	2832-07-202-2649-000-32-99-SOPD-O-GA-V	Establishment of BPO Tower for BPO/IT/ITeS units at Tech City	-	-	-	-	-	-	-	-	-	-
11	2852-07-202-2649-000-32-99-SOPD-G-GA-V	Development of IT Tools for Localisation	-	-	-	150.00	150.00	150.00	-	-	-	-
12	2832-07-202-3177-000-32-99-SOPD-G-GA-V	IT Policy Implementation	-	-	-	-	-	-	-	-	-	-
13	2852-07-202-3735-000-32-99-SOPD-O-GA-V	Establishment of IT Park	1,290.57	628.97	628.97	200.00	200.00	-	0.01	95.00	95.00	100.00
14	2852-07-202-4458-000-33-99-SOPD-G-GA-V	Part V of Special Assistance for Strengthening of e-Governance Infrastructure (Optical Fibre Cable) in State of Assam for Capital Investment for FY 2022-23	-	-	-	-	-	-	-	-	-	-
15	2852-07-202-4379-929-33-99-SOPD-45 GA-V	State Share for ESDM Cluster Development	180.00	-	-	1,100.76	1,280.76	-	0.01	1,280.76	1,280.76	-
16	2852-07-202-4314-000-32-01-SOPD-G-GA-V	Organization of Workshops/ Seminars/ Roadshow	45.00	45.00	45.00	164.28	364.28	142.28	142.50	142.50	-	100.00
17	2822-07-202-4383-000-32-99-SOPD-G-GA-V	Assam Knowledge Network (Special Assistance from Central Govt.)	2,137.70	-	-	-	-	-	-	-	-	-
18	2822-07-202-4383-000-32-99-SOPD-G-GA-V	"Upskilling for Employability" through training on IT for the Financial Year 2023-24	-	16.00	16.00	-	-	-	-	-	-	-
19	2822-07-202-7353-000-33-01-SOPD-G-GA-V	Enterprise AI Cloud Computing	-	-	-	-	-	-	190.00	190.00	190.00	500.00
20	2822-07-202-1&T1-000-31-01-SOPD-G-GA-V	Assam CSIRT & SOC	-	-	-	-	-	-	-	-	-	100.00
21	2832-07-202-1&T5-000-12-01-SOPD-G-GA-V	Assam Unified Portal (AUP)	-	-	-	-	-	-	-	-	-	100.00
22	4839-03-200-1&T5-000-11-01-SOPD-O-GA-V	Assam GovConnect	-	-	-	-	-	-	-	-	-	0.01
23	4852-07-202-6039-009-32-99-SOPD-G-GA-V	Implementation of Auditor Authentication user Agency	450.00	450.00	363.31	304.00	304.00	54.00	188.30	188.30	188.30	198.30

Sl. No.	Head of Account	Name of the Scheme	2023-24			2024-25			2025-26			B.F. 2026-27
			B.E.	R.E.	Actuals	B.E.	R.E.	Actuals	B.E.	R.E.	Actuals	
24	2852 - 07 - 202 - I&T3 - 000 - 32-01-SOPD-G	Incentives under AI & IT Policy	-	-	-	-	-	-	-	-	-	0.01
25	2852 - 07 - 202 - I&T2 - 000 - 32-01-SOPD-G	Implementation of Eoffice & eSparrow Portal	-	-	-	-	-	-	-	-	-	250.00
26	2852-07-202-6210-000-32-99-SOPD-G-GA-V	AITEC & CSD Society	5,850.00	5,850.00	1,100.00	3,775.00	3,775.00	1,500.00	1,495.00	1,495.00	1,100.00	119.00
TOTAL			11,388.80	9,879.30	5,042.61	9,859.54	9,859.54	4,188.78	4,555.26	6,336.00	5,322.71	4,704.65
Establishment Expenditure (EE)			516.57	277.56	277.56	635.95	633.95	298.31	1,036.43	1,036.44	520.88	444.88
Grand Total			11,905.37	10,395.87	5,320.17	10,495.49	10,495.49	4,487.29	5,591.69	7,372.44	5,843.59	5,149.53

PART-III : PHYSICAL TARGETS ACHIEVED IN THE LAST THREE YEARS

Sl. No.	Head of Account (HeA)	Name of the Project/ Scheme	2023-24	2024-25	2025-2026	2026-2027 (Till May)
1	2852-07-202-3416-346-29-01-SOPD-G-GA-V	Assam State Wide Area Network (ASWAN)	1. No. Of connected PoPs up and running=280. 2. Hiring of bandwidth- 10/100 mbps 3. Connected Government Offices – 1000+ 4. Uptime of equipment – 98% Operations & Maintenance phase	1. No. Of connected PoPs up and running=280. 2. Hiring of bandwidth- 10/100 mbps 3. Connected Government Offices – 1000+ 4. Uptime of equipment – 98% Operations & Maintenance phase	1. No. Of connected PoPs up and running=280. 2. Hiring of bandwidth- 10/100 mbps 3. Connected Government Offices – 1000+ 4. Uptime of equipment – 90% Operations & Maintenance phase	
2	2853-07-303-4846-486-12-01-SOPD-G-GA-V 2553-07-283-4946-406-15-01-SOPD-G-GA-V	IT infrastructure support and services for State Data Centre	(a) Physical Servers: 83 (b) No. of Virtual Machines: 714 (c) No. Of Websites/ Portal: 300 (d) Total Storage (in TB): 390 (e) Maximum Bandwidth Utilization (in MB): 1600 (f) UPS Capacity (in KW): 2X200KVA (g) Precision Cooling Capacity (in TB): 120TR	(a) Physical Servers: 85 (b) No. of Virtual Machines: 350 (c) No. Of Websites/ Portal: 560 (d) Total Storage (in TB): 330 (e) Maximum Bandwidth Utilization (in MB): 1500 (f) UPS Capacity (in KW): 2X200KVA (g) Precision Cooling Capacity (in TB): 120TR	(a) Physical Servers: 114 (b) No. of Virtual Machines: 1,243 (c) No. Of Websites/ Portal: 1,330 (d) Total Storage (in TB): 1,300 (e) Maximum Bandwidth Utilization (in MB): 1500 (f) UPS Capacity (in KW): 2X200KVA (g) Precision Cooling Capacity (in TB): 120TR	(a) Physical Servers: 114 (b) No. of Virtual Machines: 1,338 (c) No. Of Websites/ Portal: 370 (d) Total Storage (in TB): 2,664 (e) Maximum Bandwidth Utilization (in MB): 1500 (f) UPS Capacity (in KW): 2X200KVA (g) Precision Cooling Capacity (in TB): 120TR
3	2632-07-202-3412-302-12-99-SOPD-G-GA-V	Promotion of Information Technology-Chief Minister Social Media Communication	Reach of CMO through Social Media- Youtube: 201.3K Watch time- 11.4K Hours Subscribers- 11.9K (Increases), Facebook Reach- 2.2M Reactions- 290.1K Followers- 6.4K Instagram Reach 84.8K Visits- 34.1K	No Budget Provision	Reach of MyGov Assam through Social Media- Youtube Subscribers- 63.5K, Facebook Followers- 5.33K, X Followers- 134K Instagram Followers- 49.1K	
4	2852-07-202-4377-605-12-01-SOPD-G-GA-V	e-Districts	Operational and maintenance phase: a) Total districts covered : 35 b) 15 e-services are being integrated with SEWA SCTU portal c) Total Applications Received : 77.85 Lakhs d) Total digitally signed certificate issued: 23 Lakhs e) 5 new services are being implemented under Mission Bhadravati through SUGAM e-District Project. f) Impact Assessment study of the project has been completed successfully by IIM, Shillong.	Operational and maintenance phase: a) Total districts covered : 35 b) 15 e-services are being integrated with SEWA SCTU portal c) Total Applications Received : 114.5 Lakhs d) Total digitally signed certificate issued: 101.47 Lakhs e) Upgradation of Digital Signature Solution. f) Implemented load balancer to the e-District application to improve availability, performance, scalability, and reliability.	Operational and maintenance phase: a) Total districts covered : 35 b) 15 e-services are being integrated with SEWA SCTU portal c) Total Applications Received : 144.67 Lakhs d) Total digitally signed certificate issued: 23.34 Lakhs e) Upgradation of Digital Signature Solution. f) Implemented load balancer to the e-District application to improve availability, performance, scalability, and reliability.	Operational and maintenance phase: a) Total districts covered : 35 b) 15 e-services are being integrated with SEWA SETU portal c) Total Applications Received : 144.67 Lakhs d) Total digitally signed certificate issued: 122.34 Lakhs
5	2952-07-202-3700-000-12-99-SOPD-G-GA-V	State Service Delivery Gateway (SSDG)	46 6-Forms developed and approved Integration with AMTRON's SMS and Payment Gateway, Content of 33 Departments migrated to State Portal, Operations & Maintenance Phase and upgradation and Backup, hypervisor and Cloud solutions	46 6-Forms developed and approved Integration with AMTRON's SMS and Payment Gateway, Content of 33 Departments migrated to State Portal, Operations & Maintenance Phase and Storage upgradation, monitoring and analytics	46 6-Forms developed and approved Integration with AMTRON's SMS and Payment Gateway, Content of 33 Departments migrated to State Portal, Operations & Maintenance Phase and Security/Cloud/Other License Tasks as required for DC/DR	
6	2852-07-202-3114-304-35-01-SOPD-G-GA-V	Organisation of Workshops / Seminars / Roadshow	Participation of representatives from State on IT events held in India and Organization of Workshops/Seminars	Participation of representatives from State on IT events held in India and Organization of Workshops/Seminars	Participation of representatives from State on IT events held in India and Organization of Workshops/Seminars	
7	2852-07-202-3142-600-33-01-SOPD-G-GA-V	Establishment of IT Park	Release Land Acquisition (nm of 157 Hags, 7 Katha, 3 Lacbey of IT Park a.k.a. Tech City for expansion)	Land Development of 20 acres expansion	Land Development of 30 acres expansion	
8	2852-07-302-4183-480-33-01-SOPD-G-GA-V	Strengthening and Capacity Building of AEDC Ltd. and Antron (India) Information	Provided web portal with portal and mobile application development for 40th year birth anniversary program of Veer Chait	1 ICT infrastructure developed in Govt. Institutions 2. Student beneficiaries shall be trained	Establishment of VR Labs for interactive learning to Govt. Schools of Assam	

SL. No.	Head of Account (HoA)	Name of the Project / Scheme	2023-24	2024-25	2025-26	2026-2027 (Till May)
		Lid.	Berpitakan			
9	2832-07-202-6058-008-32-99-SOPD-G-GA-V	Assam Knowledge Network (Special Assistance from Central Govt.)	Budget Recognised to other HoA	No Budget Provision	No Budget Provision	
10	2812.07-202-4219-400-29 90-SOPD-G-GA-V	Establishment of BPO Tower for BPO/IT/ITeS units at Tech City	No Budget Provision	No Budget Provision	No Budget Provision	
11	2812-07-202-4291-400-32-99-SOPD-G-GA-V	International Internet Gateway, Gawahatt & Public Data Centre	No Budget Provision	No Budget Provision	No Budget Provision	
12	2852-07-202-4382-602-29-99-SOPD-G-GA-V	"Upskilling for Employability" through training on IT for the Financial Year 2023-24	Registration Portal developed. Center empiial kit procured for beneficiaries	No Budget Provision	No Budget Provision	
13	2832-07-202-6058-608-32-99-SOPD-G-GA-V	Part V of Special Assistance for Strengthening of e-Governance Infrastructure (Optical Price Cell) in State of Access for Capital Investment for FY 2022-27	No Budget Provision	No Budget Provision	No Budget Provision	
14	2832-07-202-2436-000-32-99-SOPD-G-GA-V	Development of IT Tools for Localization	No Budget Provision	a) Comprehensive on-site digitization of Historical books, periodicals, manuscripts D) Status: Unvered 1,921 manuscripts comprising 125,000 no's pages of manuscript digitized E) Portal: Accessible at www.xssisaziputhi.assam.gov.in	No Budget Provision	
15	7853-97-202-4279-928-92-99-SOPD-95-GA-V	State Shore for ESRM Cluster Development	No Budget Provision	No Budget Provision	75% Basic Physical infrastructure completed	
16	2852-07-202-7333-938-99-01-SOPD-G-GA-V	Enterprise AI Cloud Computing Services	No Budget Provision	No Budget Provision	GPU Node : 1 OPU node with ExL405 cards	
17	2832-07-202-16T4-000-12-01-SOPD-G-GA-V	Assam CSIRT & SOC	No Budget Provision	No Budget Provision	No Budget Provision	
18	2830-07-202-16T4-000-43-01-SOPD-G-GA-V	Assam Unified Portal (AUP)	No Budget Provision	No Budget Provision	No Budget Provision	
19	4559-07-000-06T4-000-43-01-SOPD-G-GA-V	Assam GovConnet	No Budget Provision	No Budget Provision	No Budget Provision	
20	2132-07-302-5119-000-43-99-SOPD-G-GA-V	AITEC & Citizen Service Delivery Solvry	- AITEC & CSD Saeiry formed under the IT Department as per Cabiner decision to onboard all GZC, GZB, BTC and utility services 300 services from 17 Autonomous Directorrrers/Schemes and 3 Autonomous Stath Schedule Cannells onboarded; - Over 70 lscs applications received since inception with 88% disposal rate	805 services from 15 Departments/Directormes/Schemes and 3 Anionomous Stath Schedule Connells onboarded; 100% achievement on completion of 800 services by Dec 2024 on the Sewa Setu Eutra - Over 1.7 crore applications received since inception: 1.6 crore disposed with 90% disposal rate - RTPS Commission made fully functional	AITEC & CSD Saeiry formed under the 17 Department as par Cabiner decision to onboard all GZC, GZB, BTC and utility services 913 services from 17 Autonomous Directorrrers/Schemes and 3 Autonomous Stath Schedule Cannells onboarded; - Over 2.67 crore applications received since inception with 39% disposal rate 1141583 gstsnaunce applications have been received with a disposal rate of 79%, and 33131 appeals have been received, of which 79% have been disposed ed.	
21	2632.07-202-2659-003-23-99-SOPD-G-GA-V	Implementation of Andhar Authentication user Agency	Assesied the AUA/KUA License from UIDAI Associated with National Payment Corporation of India (NPCI) to scall the ASA Service. Commater Commissisment of Labour As Sob-AUA to rour Aadhaar Based	Onboarded the following three schemes : 1. Orunodoi, Purnure Department 2. Anwesha, (PMAY), Panchayar and Roral Development Department 3. Paddy Procurement , Food, Cxll Supplies and Consumer affairs.	Seven line department schemes were successfully entinantad over the DITEC AUA/KUA Aadhaar Authentication Framework. These include Orunodoi, Anwesca (PMAY-G), Paddy Procurement (MSP), IFMOS, Acsam Skill Development Mizzion, NMEO-OP, and Nirman Sabar	

Sl. No.	Head of Account (HoA)	Name of the Project / Scheme	2025-24	2024-25	2023-26	2026-2027 (Till May)
			Authentication Service		Collectively, these schemes recorded a total of 77,32,586 Aadhaar authentication transactions. Further, onboarding activities for five additional department/systems — Education, Health & Family Welfare, Sewa-Sain Portal, Labour Department, and Directorate of Handloom & Textile — are currently in progress.	

ACTION TAKEN REPORT ON THE PREVIOUS RECOMMENDATIONS

In compliance with the Observations and Recommendations of the Committee on Information Technology relating to Grant No. 75 for the year 2025-26, the Action Taken by the Information Technology Department, Government of Assam is furnished below:

Sl. No.	Recommendations	Action Taken
1.	The Committee recommends adequate budgetary provision for boosting the IT sector through a combination of infrastructure development, policy support, and skill enhancement.	The Information Technology Department has finalised its scheme-wise Budget Proposals for FY 2026-27 under Grant No. 75, amounting to ₹5,149.53 lakh (₹4,704.65 lakh for State schemes and ₹444.88 lakh towards establishment expenditure). The allocation supports digital infrastructure, strategic technology initiatives, cyber security, digital service delivery, artificial intelligence, and capacity-building programmes, structured to ensure a balanced emphasis on infrastructure, innovation, and skill development. Beyond Grant No. 75, the Department's technology agenda is substantially supported by two major externally-funded initiatives that do not reflect in the Department's own budget but are integral to its work: the Assam Unified Portal, a ₹53 crore project funded by MeitY and implemented over three years; and the World Bank-financed AGSDP, housed under the Finance Department, a US\$ 80 million (₹709.6 crore) operation of which US\$ 34.52 million (₹306.19 crore) over the project period is directed to the Department's citizen-service delivery and State data-ecosystem result areas.
2.	The Committee recommends strengthening infrastructure and digital connectivity to ensure high-speed internet access, establishment of dedicated IT hubs and technology parks, and creation of an enabling environment to attract technology investments.	To strengthen connectivity for Government offices, the Department is consolidating the Assam State Wide Area Network (ASWAN) and establishing an advanced Network Operations Centre (NOC) for centralised monitoring and security, ensuring high uptime for high-value applications such as e-Office, with progressive modernisation toward a software-defined framework in the coming years. To widen high-speed internet access, the Department coordinates the State Broadband Committee and is driving rural connectivity through the Amended BharatNet Programme, which will extend optical fibre to 2,666 Gram Panchayats (1,502 Phase-I upgrades and 1,164 new GPs) across 229 blocks in all 35 districts,

		with non-GP villages on demand; implementation is under way with BSNL as Project Management Agency and M/s PTPL as EPC agency, over a three-year build and ten-year O&M. The Department has enabled the programme by executing the tripartite State Support Agreement (Addendum) and by developing the Assam RoW Portal (row.assam.gov.in), integrated with DoT's Telecom eServices Portal, for time-bound clearances; BharatNet is notified a Special Project under the RoW Rules, 2024 (nil charges, seven-day deemed permission), with Gram Panchayat electricity connections and consolidated billing enabled through APDCL. On the strength of these reforms, Assam has complied with requirements carrying about 95% (₹71.25 crore) of the ₹75 crore SASCI Part VI incentive. Telecom coverage is now near-universal, with 26,133 of 26,429 villages (98.88%) on 4G, the remainder addressed through sanctioned plans and future Digital Bharat Nidhi schemes. To create an enabling environment for investment, development of the expansion area of the IT Park (Tech City) is being undertaken to attract the IT industry, electronics manufacturing, and a start-up ecosystem, promoting technology-led employment growth.
3.	The Committee recommends strengthening skill development and IT education through industry-aligned training programmes, specialized centres in emerging technologies, and Government-supported certification initiatives.	Structured, large-scale skilling in the State is anchored in the Assam Skill Development Mission (ASDM) and the newly established Assam Skill University, which carry dedicated mandates and funding for this purpose. The Information Technology Department's role is therefore complementary and demand-driven, partnering with industry to build advanced, job-linked skills in areas where technology is evolving rapidly under the influence of Artificial Intelligence. The Department's partnership with HDFC Bank illustrates this approach. Under a Memorandum of Understanding to establish a Digital Factory in Guwahati, the Bank has delivered on its commitment: around 150 young engineering and MCA graduates from Assam have completed industry internships and been certified, many of whom have received job offers. HDFC Bank remains committed to continuing and deepening the Digital Factory in Guwahati, and the programme will be supported and expanded to

		additional colleges across the State. Within Government, the Department will take up AI literacy programmes for Government servants to enhance productivity and enable the effective, responsible use of Artificial Intelligence tools in day-to-day administration. These efforts are complemented by workshops, seminars, hackathons, and participation in ICT events in emerging technologies, while the newly sanctioned Assam CSIRT and Security Operations Centre (SOC) will further build cyber security capabilities within Government.
4.	The Committee recommends strengthening the start-up ecosystem and entrepreneurship support mechanisms, including mentorship programmes connecting local entrepreneurs with industry experts.	With the creation last year of a dedicated Department of Innovation, Incubation and Start-ups (DIIS), the mandate for developing and supporting the State's start-up ecosystem now rests with that Department. The Information Technology Department works in close coordination with DIIS, providing technology support and technical inputs wherever required. In particular, the Department supported DIIS in defending and presenting its proposal for Centres of Excellence in Artificial Intelligence (AI-CoEs) before MeitY and the IndiaAI Mission, aimed at supporting start-ups and entrepreneurs in emerging-technology domains. Through this arrangement, the Information Technology Department contributes its technology expertise to strengthen entrepreneurship and innovation, while DIIS leads on incubation, mentorship, and ecosystem development.
5.	The Committee recommends enhanced budgetary support for expansion of the Sewa Setu platform to improve service delivery and user-friendliness for citizens.	The Sewa Setu Portal, operated by the AITEC & CSD Society, is the State's single-window platform for citizen service delivery. It presently hosts 915 services from 57 Departments/Directorates/Schemes and three Autonomous Sixth Schedule Councils, a large proportion of them notified RTPS services. Since inception, the Portal has received over 2.67 crore applications with an overall disposal rate of approximately 96%, and the RTPS Commission has been made fully functional, strengthening the framework for time-bound public service delivery. Expansion, simplification, and deepening of Sewa Setu constitute a key component of the World Bank-financed Assam Governance and Service Delivery

		Project (AGSDP). Under this programme the Department is undertaking process re-engineering and digitisation of high-volume services, redesigning the statutory appeal (ARTPS) and grievance-redressal mechanisms, widening access through mobile and one-stop-shop channels and a Bhashini-enabled Assamese voice interface, and introducing next-generation Sewa Setu 2.0 capabilities such as AI/OCR-assisted processing and an agentic citizen co-pilot. Digital services are also being extended to the newly formed Dibrugarh and Silchar Municipal Corporations, benchmarked on Guwahati Municipal Corporation, thereby improving service delivery and user-friendliness for citizens.
6.	The Committee recommends collection and digital preservation of historical books, manuscripts, Xaasi-Paat Puthis, Tamra Patras, and other heritage materials.	In pursuance of the Committee's recommendation, the Information Technology Department, through AMTRON, successfully carried out a significant manuscript-digitisation initiative. Beginning with Bardowa Satra, over 1,121 manuscripts (approximately 1.18 lakh pages) of Xaasi-Paat Puthis, Tamra Patras, and other historical records were digitised, archived, and made publicly accessible through a dedicated portal (www.xasipaathputhi.assam.gov.in), establishing a successful, replicable model for digital preservation. The Government of India has since launched the Gyan Bharatam Mission (2024–31), the successor to the National Mission for Manuscripts under the Ministry of Culture, a national scheme to survey, conserve, and digitise India's manuscript wealth, with regional centres envisaged in every State. As the long-term preservation and promotion of such heritage falls within the mandate of the Cultural Affairs Department, further scaling is best pursued through that Department, including by leveraging funding under the Gyan Bharatam Mission; the Information Technology Department, through AMTRON, will endeavour to take the initiative forward where feasible and continue to provide digitisation expertise and platform support. Accordingly, no separate provision has been proposed under Grant No. 75 for FY 2026–27.
7.	The Committee recommends active research and digitization of heritage materials available with Satras, educational institutions, and private	Building on the success at Bardowa Satra, the Department, through AMTRON, undertook outreach to Satras and other custodians of manuscripts and artefacts,

	collectors, to safeguard Assam's cultural heritage and ensure wider access for future generations.	with expansion to Satras in Majuli, Lakhimpur, Nagaon, and Darrang districts having been envisaged. Given the alignment of this work with the national Gyan Bharatam Mission and the Cultural Affairs Department's mandate for heritage conservation, the continued research, outreach, and digitisation involving Satras, educational institutions, and private collectors is proposed to be carried forward in coordination with the Cultural Affairs Department and, where feasible, with support under the Gyan Bharatam Mission, with the Information Technology Department extending technical assistance as required. No separate provision has therefore been made under Grant No. 75 for FY 2026-27.
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Conclusion:

The Information Technology Department, Government of Assam, remains committed to implementing the recommendations of the Hon'ble Committee and to strengthening digital infrastructure, digital governance, cyber security, citizen service delivery, and technology-driven development across the State. This Action Taken Report is respectfully submitted for the kind consideration of the House.

PART V – BRIEF NOTE ON GRANT NO. 75

Grant No. 75 – Information Technology is the principal budgetary provision of the Government of Assam for programmes relating to digital governance, information technology infrastructure, cyber security, digital public service delivery, and the promotion of emerging technologies, in particular Artificial Intelligence. The Grant supports the Information Technology Department in advancing the State’s digital transformation agenda and strengthening technology-enabled governance across Assam. For FY 2026–27, the Grant carries a provision of ₹5,149.53 lakh.

The Grant finances a range of strategic initiatives, including the consolidation and modernisation of Government connectivity through the Assam State Wide Area Network (ASWAN) and coordination of rural broadband expansion under the Amended BharatNet Programme; operation and augmentation of the Assam State Data Centre, including sovereign AI compute; Enterprise AI Cloud Computing Services; the e-District Project; the Assam Unified Portal (AUP); the Assam Computer Security Incident Response Team (CSIRT) and Security Operations Centre (SOC); e-Office and eSparrow; expansion of IT Park / Tech City infrastructure; the Aadhaar Authentication framework; and capacity-building in emerging technologies such as Artificial Intelligence, Machine Learning, Cloud Computing, and Cyber Security. These initiatives are intended to strengthen governance efficiency, enhance cyber security, improve service delivery, and support the growth of Assam’s digital ecosystem.

The adoption of Artificial Intelligence is a defining priority under the Grant. The Department pursues AI development through a five-layered approach, spanning infrastructure, data foundations, shared platforms, cross-government applications, and sectoral flagships. Building on the sovereign compute at the State Data Centre, AI-powered dashboards for monitoring e-Office file pendency and timely disposal, and intelligent document-retrieval solutions that make Government documents accessible to Government servants and citizens through natural-language queries, have been developed and are being readied for rollout, with AI adoption expected to accelerate across Government in the period ahead.

An important component of the Department’s digital governance framework is the Aadhaar Authentication Framework (AUA/KUA), which enables secure Aadhaar-based authentication for Government services and welfare schemes. During the period under review, seven departmental schemes, namely Orunodoi, Anwasha (PMAY-G), Paddy Procurement (MSP), IFMIS, Assam Skill Development Mission, NMEO-OP, and Nirman Sakhi, were onboarded onto the framework, with a total of 77.32 lakh Aadhaar authentication transactions carried out, facilitating secure, efficient, and transparent

delivery of Government schemes and citizen services. Further onboarding of additional departments and services is under progress.

The Department's work under the Grant is further complemented by major externally-funded initiatives that do not form part of Grant No. 75, notably the Assam Unified Portal, funded by the Ministry of Electronics and Information Technology (MeitY), and the World Bank-financed Assam Governance and Service Delivery Project (AGSDP), housed under the Finance Department, which are nonetheless integral to the Department's digital-governance and citizen-service agenda.

Grant No. 75 thus serves as the primary financial instrument for strengthening Assam's digital infrastructure, enhancing cyber security, promoting the adoption of emerging technologies including Artificial Intelligence, enabling secure digital authentication frameworks, and supporting technology-driven governance. The initiatives undertaken under the Grant contribute significantly towards building a digitally empowered, efficient, transparent, and citizen-centric administration in the State.

**OBSERVATIONS AND RECOMMENDATIONS ON INFORMATION
TECHNOLOGY, 2026-27****GRANT NO. 75**

1. The Committee after careful consideration recommends the Department to take necessary measures to introduce Aadhaar-based login authentication with websites and portals across the state of Assam for easy accessibility of network services. The Committee further recommends to provide sufficient fund for the aforesaid work.
2. The Committee observed that inadequate internet connectivity in Government offices, particularly in Revenue Circle Offices across the State, is adversely affecting the efficient delivery of public services and leading to loss of Government revenues. The Committee further observes that general public, including beneficiaries belonging to the BPL category, are facing considerable difficulty in accessing and obtaining essential Government documents and availing various online Government services due to slow internet connectivity. Therefore, the Committee strongly recommends to provide approximately Rs. 20 crores for the afor esaid work.
3. The Committee after discussion and consideration reiterates its earlier Recommendation No. 6 of the 2nd Report of 2025-26 to collect and digitally preserve historical books, manuscripts, Xaasi-Paat Puthis, Tamra Patras, and other valuable heritage materials in the State. In this connection the Committee recommends to provide budgetary provision for the work.
4. The Committee after careful consideration recommends the Department to conduct a comprehensive survey of internet connectivity across the state in coordination with Telecom Authority of India. Based on the findings of the survey, the Department should take appropriate measures to ensure 100% internet connectivity in areas with inadequate and poor internet access.

The Committee however, recommends that the Budgetary Allocation provided under Grant No. 75 for the Financial Year 2026-27 be voted for the Department of Information Technology by the August House.
